## The Action Issues on Entering Disadvantaged **Neighborhoods to Implement Anti-Social Exclusion: Methods and Introspections**

## **Chin-Fen Chang**

Associate Professor.

Department of Social Work, National Taipei University

## **Abstract**

It is an important issue for practical social workers to enter disadvantaged neighborhood to deliver services. This paper tried to reflect the actions of tackling social exclusions in disadvantaged neighborhoods. The author as an actor entered community to implement anti-exclusion programs and to build social resources networks from 2003 to 2009 in She-Zi District and from 2008 in Long-An aboriginal social housing. Although both of disadvantaged neighborhoods have different circumstances and stories, they all suffered social exclusions.

The anti-exclusion actions demonstrated the aggregations of exclusion in these two disadvantaged areas. The participations of disadvantaged neighborhoods changed the situations of exclusion and opened the spaces of social dialogues under the implementation of actions. However, policy and institution indeed impacted disadvantaged neighborhood and limited the actions of tackling social exclusion. The actor, finally, had introspections on the practical knowledge of community work.

Keywords: community, social exclusion, disadvantaged neighborhood, community-based service, area-based service